

## About Good Faith Estimates

**Under the No Surprises Act you have the right to receive a “Good Faith Estimate” explaining how much your health care will cost.**

Under the law, health care providers are required to give patients who don't have certain types of health care coverage or who are not using their health care coverage a clear estimate of their bill or expected costs for health care items and services before those items or services are provided. In general, this law aims to protect patients from “Surprise Billing” and hidden, unexpected Out-Of-Pocket healthcare costs, especially when patients are receiving inpatient and/or emergency care.

The No Surprises Act also aims to address situations in which patients receive surprise medical bills when they unknowingly receive care from an out-of-network provider. These new protections for patients do not apply in outpatient physician offices but may apply in other settings:

- The Act prohibits surprise billing for emergency services. Even when the emergency services are provided out of network, they have to be covered at an in-network rate with no requirement for prior authorization.
- The Act prohibits balance billing (a surprise out-of-network provider sending the balance unpaid by insurance to the patient) for emergency and certain non-emergency pre-scheduled care.

Please see AH Prescribing's Services and Fees for detailed information regarding your costs for our services and payment policies. We are available to discuss your questions regarding billing and fees during our regular office hours as well. You can request a Good Faith Estimate (without scheduling the service), and we will be happy to provide you with a .pdf copy of our fee schedule within three business days after the date of the request.

**QUESTIONS:** For questions or more information about your right to a Good Faith Estimate, visit [www.cms.gov/nosurprises/consumers](http://www.cms.gov/nosurprises/consumers), email [FederalPPDRQuestions@cms.hhs.gov](mailto:FederalPPDRQuestions@cms.hhs.gov), or call 1-800-985-3059